



# Minneapolis

Convention Center

## Parking & Skyway System

### MUNICIPAL PARKING RAMPS

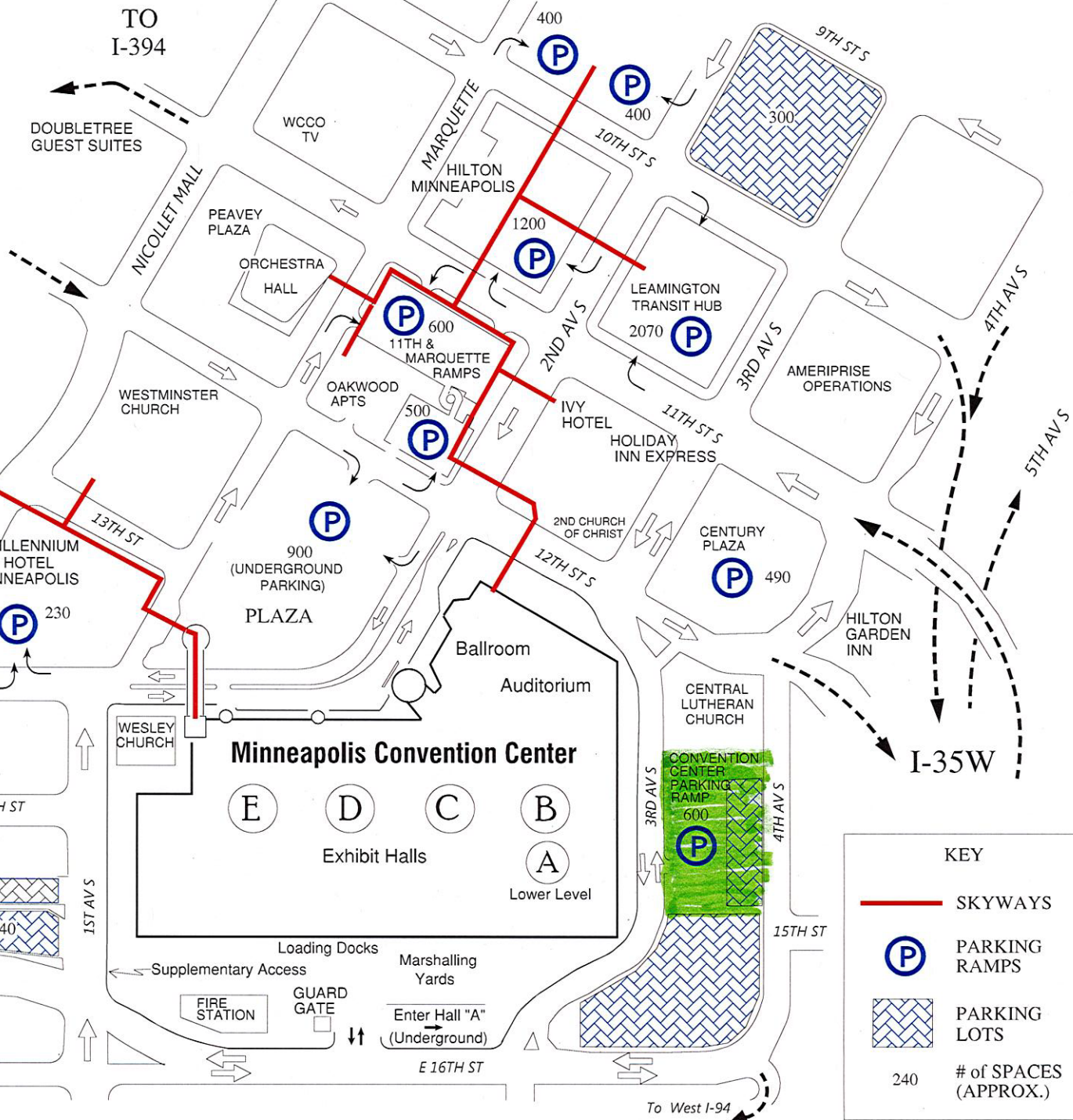
**P**  
LEAMINGTON (673-9650)  
11TH & MARQUETTE (339-2554)  
PLAZA (339-9061)  
OPEN 6 A.M. - 11 P.M.  
OR LATER FOR EVENTS  
ORCH. HALL  
AND CONVENTION CENTER

HILTON RAMP (673-9644)  
OPEN 24 HRS/DAY

SKYWAYS ARE OPEN  
M-F 6:30a - 10:00p  
SAT 9:30a - 8:00p  
SUN NOON - 6:00p



Mpls Traffic & Parking Services  
January 2013



KEY

SKYWAYS

P

PARKING RAMPS

PARKING LOTS

240

# of SPACES (APPROX.)

# KNOW BEFORE YOU GO

## Minneapolis Convention Center (MCC) & City of Minneapolis Safety Information



### SAFETY AT THE MCC

While visiting and attending an event at the MCC, we'd like to share some safety reminders.

If you need emergency assistance or want to report suspicious activity during your visit, you can contact our **Command Center at 612-335-6040**. We encourage guests to save this number in their cell phone.

Security escorts are available to the 3rd Avenue and Plaza parking ramps. Contact our Command Center for service.

If you see suspicious activity, report to the Command Center and remember the "5 W's"



**WHO**  
did you see



**WHAT**  
did you see



**WHEN**  
you saw it



**WHERE**  
it occurred



**WHY**  
it's suspicious



### PUT YOUR JUNK IN YOUR TRUNK

Protect yourself from vehicle break-ins. Get in the habit of keeping all your belongings in the trunk of your car. Never leave your items in plain view and always lock your doors.



### SKYWAY SYSTEM

The MCC is accessible through the skyway system from multiple nearby hotels and parking ramps. The skyway also connects visitors to popular restaurants, shopping destinations and attractions.

View the [Meet Minneapolis Skyway Guide](#)

View the [Skyway My Way Map](#)

View the [MPLS Parking Skyway Connection Map](#)



### LOST & FOUND

All items found or turned in are uploaded to our [Lost & Found System](#).



### MINNEAPOLIS TRANSPORTATION

**TEXT 612-900-0411** to report suspicious or threatening behavior or anything else Metro Transit Police should know about so they can send help. Call 9-1-1 to report a crime. Ride for free to and from the Minneapolis Convention Center: [Free Ride Buses - Metro Transit](#)

Metro Transit Light Rail offers regular transit service between the airport, Downtown Minneapolis, Downtown St. Paul and Mall of America. The nearest MCC stop is the Nicollet Mall Station at 35 South Fifth Street: Metro Transit Light Rail [Blue Line Map](#) & [Green Line Map](#)



### HEALTHCARE

If you have any medical care needs, the **HCMC Downtown Campus Clinic** is a 484 bed hospital, Level I Adult & Pediatric Trauma Center and Clinic & Specialty Center. Located at 730 8th Street, Minneapolis, MN 55415; phone number 612-873-3000.

The closest minute clinic is the **CVS Minute Clinic** located at 900 Nicollet Mall, Minneapolis, MN 55403; phone number 866-389-2727.



### MINNEAPOLIS SAFETY

**Call 911** for life safety emergencies requiring police, fire, or EMS

**Call MPD Tips Line 612-692-TIPS (8477)** to report suspicious activity not requiring an immediate response

**Call 311** for non-emergency City information. Mon-Fri 7am-7pm

Look for **Downtown Improvement District (DID)** Ambassadors if you need help or assistance while exploring downtown Minneapolis, using our public streets and transportation or navigating our skyways. The Ambassadors can answer questions, give directions, and help with security issues. Look for winter blue jackets or neon-lime summer shirts, all with the DID logo.



### > QUESTIONS?



[MCCCommandCenter@minneapolismn.gov](mailto:MCCCommandCenter@minneapolismn.gov)



612-335-6040



## GUEST SERVICES QUICK GUIDE

### MINNEAPOLIS CONVENTION CENTER (MCC) GUEST SERVICES RESOURCES



#### PARKING AT THE MCC

The MCC has partnered with four City of Minneapolis parking ramps to increase attendee convenience. All ramps are connected through the skyway system and are located within two blocks.

For more information about parking, visit our [Public Event Parking Options](#) page.

**FRIENDLY REMINDER:** Steer clear of bike lanes when parking. It's a no-go zone and you will be ticketed and towed. Please keep the streets clear for cyclists and find a designated parking spot.



#### VISITOR INFORMATION CENTER

The Visitor Information Center (VIC) is located in the Main Lobby. It is staffed 8:00am-4:30pm daily.



#### MOBILITY RENTALS

Available on a first come, first serve basis we provide mobility rentals at our Visitor Information Center (VIC).

**Electric Scooters: \$50/day**  
**Wheelchairs: \$20/day**

If there is no one available at the VIC, please contact the Command Center at [612-335-6040](tel:612-335-6040).



#### LACTATION LOUNGE

There are two Lactation Lounges located on the 2nd floor accessible with a room code.

**Seasons Lactation Lounge: Code 0116**  
**200 Lobby: Code 1229**



#### SINGLE STALL RESTROOMS

There are three single stall (family) restrooms on-site accessible with room code in these locations.

**Lobby A: Code 232323**  
**Lobby B: Code 232323**  
**200 Lobby: Code 232323**



#### LOST & FOUND

All lost and found is brought to the Command Center located in between Lobbies C & D. If you've lost something, please call the Command Center at [612-335-6040](tel:612-335-6040) or visit our [Lost & Found](#) page to see if your item has been turned in.



#### SAFETY REMINDERS AT THE MCC

If you need emergency assistance or want to report suspicious activity during your visit, you can contact our [Command Center at 612-335-6040](tel:612-335-6040). Guests are encouraged to save this number in their cell phone.

Security escorts are available to the 3rd Avenue and Plaza parking ramps. Contact our Command Center for service.

If you see suspicious activity, report to the Command Center and remember the **"5 W's"**



**WHO**  
did you see



**WHAT**  
did you see



**WHEN**  
you saw it



**WHERE**  
it occurred



**WHY**  
it's suspicious

**> QUESTIONS?**  612-335-6040

 [MCCCommandCenter@minneapolismn.gov](mailto:MCCCommandCenter@minneapolismn.gov)